

# Adult Program Evaluation

Program: **MEN'S 6'2" AND UNDER BASKETBALL LEAGUE**  
 Season: **WINTER 2010**



Please complete this evaluation and mail, fax, or email to the information listed below.

**For questions 1 – 10, please rate 1, 2, 3, 4, 5**

**With 1 = poor and 5 = outstanding**

1.	Overall, how would you rate your program experience?	
2.	How well did this program meet your expectations?	
3.	How would you rate the customer service you received from our front desk at time of registration?	
4.	How would you rate the registration process?	
5.	How would you rate the cost of the program?	
6.	How would you rate the program?	
7.	How would you rate the organization of the program?	
8.	How would you rate the administrative staff?	
9.	How would you rate the customer service you received during the program?	
10.	Please explain if any of the ratings are a 2 or below:	
11.	Would you recommend this program to a co-worker or friend? YES [ <input type="checkbox"/> ] NO [ <input type="checkbox"/> ]	
12.	Would you register for this same program again next year? YES [ <input type="checkbox"/> ] NO [ <input type="checkbox"/> ]	
13.	Did you receive information in a timely manner? YES [ <input type="checkbox"/> ] NO [ <input type="checkbox"/> ]	
14.	If you answered NO to questions 12-14, please explain:	
15.	What improvements would you like to see?	
16.	What other programs would you like offered?	
17.	Do you live or work in Fairview Park? YES [ <input type="checkbox"/> ] NO [ <input type="checkbox"/> ]	
18.	How did you hear about this program? (examples: FPRD Program Guide, City of FP Website, Westlife News, Sun News, Plain Dealer, Flyer, Word of Mouth, other) Please list any that apply:	

Please send your completed program evaluation either to:

- [kfougerousse@fairviewpark.org](mailto:kfougerousse@fairviewpark.org)
- Fax: 440.356.4434
- Kevin M. Fougerousse, Fairview Park Recreation, 21225 Lorain Road, Fairview Park, Ohio 44126
- Drop it off

**Thank You!**  
**Your Input is Greatly Appreciated.**

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